

# TAIL WINDS

## Life Flight Network Membership Newsletter



### Greetings from your friends at Life Flight Network!

We hope 2017 is off to a great start for you and want to thank you again for your support. Your membership enables us to continue to enhance the services we provide throughout the region while providing you the peace of mind that comes with being a member.

### Expanded Coverage Area

As many of you know, in 2016 Northwest MedStar became part of Life Flight Network, and as a result, we added five base locations in Washington (Brewster, Moses Lake, Tri-Cities, Palouse, and Spokane) and a base in Missoula, MT. We also added in-house neonatal transport capabilities. Welcome to all of the Northwest MedStar members that have joined Life Flight Network. We're glad you are here! A base in Newport, OR, will also open on or around June 1st of this year. Below is a service area map showing our current base locations.



### Membership Services is Here to Serve You!

Membership Specialists are available Monday through Friday, 8:00am – 5:00pm PST to answer your questions.

Call us at [503-678-4370](tel:503-678-4370) or [800-982-9299](tel:800-982-9299) or e-mail us at [memberinfo@lifeflight.org](mailto:memberinfo@lifeflight.org)



## Reciprocal Partners

Life Flight Network's service area expands beyond our primary service area of Idaho, Oregon, Washington, and western Montana through our reciprocal partnerships with other regional air medical services. If transported by one of these reciprocal partners, your membership benefits would apply, subject to the reciprocating program's rules. A current list of our reciprocal partners can be found on our [website](#).

## Patient Testimonial



A short 22 miles southwest of Clarkston, WA, sits the rural community of Cloverland. One afternoon Clint Heuett and his father, Mark Heuett, spent the day clearing brush and small trees on their property. Clint operated a wheel tractor, while Mark plucked spindly Tamarack from the ground with an excavator.

Shortly after lunch, Mark locked into a tree for unearthing, but it snapped and broke loose; Mark tried to catch it, but its projection gained force and speed. He stated: "The tree was small in diameter, maybe three inches, but long." At that moment, Clint was pulling away and did not see the tree coming

## Give the Gift of Membership

Did you know you can purchase Life Flight Network memberships as gifts for your friends and family? Membership gifts make quite an impression, and the process is simple and efficient. Simply select "gift" (new or renewal) under "membership type" on the first question in the enrollment process.

## Membership Cards

Once we receive your completed renewal form and payment you will receive courtesy membership cards in the mail in approximately two weeks. Rest assured knowing you will never be required to show proof of membership if you happen to be transported. Your membership card simply shows your ID number and a reminder of your next expiration date.

at the back of his head. Mark added, "It built momentum and connected with substantial force."

[Read the rest of the story here.](#)

## Lifeflight.org is New and Improved



In mid-December we launched the brand new [lifeflight.org](https://lifeflight.org). If you haven't had time to visit the new site, we invite you to do so. We've improved the overall experience, designed it with mobile devices in mind, and made the online enrollment and renewal processes faster and simpler for you. We will continue to add new functionality moving forward, and we always welcome your feedback. Check out the revamped membership section here: [lifeflight.org/membership](https://lifeflight.org/membership).

## Are you Following us on Social Media?

One of the ways we communicate with our members and the public on a daily basis is through our social media feeds. It's the easiest way to stay up-to-date with our crews and partner agencies.

We invite you to follow us and encourage you to share your photos with us as well. Send them to us at: [socialmedia@lifeflight.org](mailto:socialmedia@lifeflight.org) or through Facebook and Instagram. We'll post them and give you the credit, maybe even a little Life Flight Network swag.

